

USMGM FORM 3161

Request for Repair or Replacement

Our goal is to provide you with best-in-class class warranty service. To help us do that, please take a moment to carefully fill in this form - one per product - before sending it in. If you choose to print this form and fill it in by hand, please ensure that you print legibly. This will help to expedite the service of your product.

SHIPPING INSTRUCTIONS:

Firearms and Restricted Items: Ensure the firearm is completely unloaded and remove all ammunition. Disassemble long guns if possible and engage safeties. Remove any non-USMGM components and accessories. Pack the item securely and do not mark the outside of the box in any way to indicate it contains a firearm.

Gear, Kit, and Accessories: Please remove all personal add-ons. Package your product securely inside a corrugated cardboard shipping carton.

SEND TO: U.S. Mil-Grade MFG, LLC
1117 Dale Ln, Unit D
Mount Vernon, WA 98274 USA

WARRANTY SERVICE SPECIFICS:

- We will return repaired products to you at no charge (ship method at our discretion) as part of the service.
- Turnaround times will vary, but we do our best to return your optics to you quickly!
- Product repair or replacement decisions are made solely at the discretion of USMGM Technicians. If an item cannot be repaired and is no longer available, a product of similar value and/or specifications will be substituted.
- USMGM does not offer or arrange upgrades.

Customer Name:	_____	Date:	_____
	(First and Last)		
Business Name:	_____		
	(Required for delivery to a business address; not required for delivery to a home address)		
Shipping Address:	_____ _____ _____		
	City	State	Zip/Postal Code
Service #:	_____		
	Provided by USMGM		
Signature required for non-firearm return package?	Yes	No	
Daytime Phone:	_____	E-mail:	_____
Product Name / Model:	_____	Serial #:	_____
Date Purchased:	_____	Purchase Location:	_____
	(If you no longer have the receipt, provide your best estimate)		

Please describe with specific details the issues needing attention and the circumstances that lead to the issue:

If your item holds sentimental value, would you like to be contacted if a full replacment is required? **Please only mark the "Yes" box if you don't want your item to potentially be replaced.

Yes No

If you have any questions, please contact USMGM at service@usmilgrade.com

